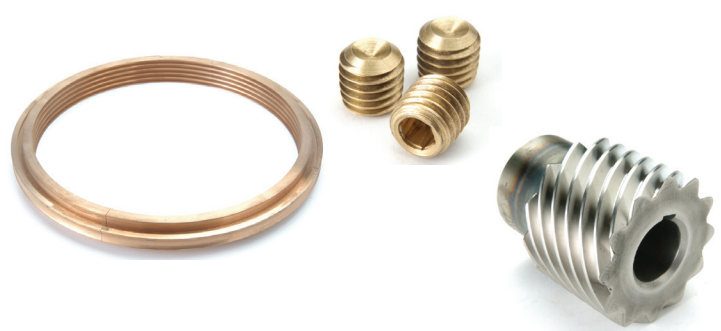


# Parts Express

Service for Steam Turbines



For a complete listing of products and services, visit us on the Internet at [www.dresser-rand.com](http://www.dresser-rand.com) or contact one of the following Dresser-Rand locations:

## Dresser-Rand Corporate Headquarters

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Houston, TX 77042 USA  
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Fax: (Int'l+1) 713-354-6110  
email: [info@dresser-rand.com](mailto:info@dresser-rand.com)

## Regional Headquarters

### The Americas

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Le Havre 76080 France  
Tel: (Int'l+33) 2-35-25-5225  
Fax: (Int'l+33) 2-35-25-5366/5367

### Asia Pacific

Dresser-Rand Asia Pacific Sdn Bhd  
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Bangunan Malaysian Re  
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50490 Kuala Lumpur, Malaysia  
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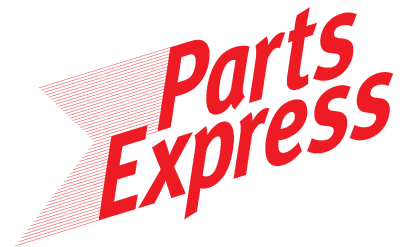
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Form 2172

Dresser-Rand Parts Express is a parts fulfillment service for single-stage and multi-stage steam turbines manufactured in North America. It helps clients maintain reliability and efficiency throughout the life cycle of their equipment.

D-R keeps more than 1,000 steam turbine parts in stock. Within the United States, orders for such products are ready to ship within 24 hours. Orders received from outside the U.S. are ready to ship within 48 to 72 hours (proper paperwork and shipping information must be provided).

Examples of frequently shipped parts are trip valve components, throttle valve and trip lever assembly items, bearings, carbon rings, springs, steam and oil seals, and other wear parts. Each order is shipped in its entirety, unless otherwise specified in writing by the client.



## Placing Orders

There are no special procedures required to place or receive Parts Express orders. All parts, whether or not they are shipped through the Parts Express service, can be contained in the same order. If an order contains express and non-express items, it will be shipped complete at the earliest availability of all parts, unless the shipment contains back-ordered items or partial shipment is authorized in writing by the client. Parts orders can be placed through your local D-R representative or directly from a D-R product center.

All parts orders require a serial number to identify the equipment and to ensure shipment of the correct parts. Model identification and serial number can be found on the nameplate of your turbine. Use the contact list below to order directly from a product center; this will expedite your request for a quote (RFQ).

## Steam Turbine Parts Contact List

Turbine Type	Model	US and Canada Telephone / Fax	International
Single-stage	TF, RL, RLH, RLV	1-888-268-8726 / 508-595-1788	+1-508-595-1700
Single-stage	SST 300, SST 500, SST 700	1-800-828-2818 / 585-593-5815	+1-585-596-3100
Multi-stage	R, K, U	1-888-614-9168 / 319-752-1616	+1-319-753-5431
Multi-stage	S, TS, T	1-800-828-2818 / 585-593-5815	+1-585-596-3100